



United States Court of Federal Claims

717 Madison Place NW
Washington, DC 20439

POSITION VACANCY

Announcement Number:	CFC-2024-07-IT
Position Title:	Programmer/Analyst
Open Date:	March 6, 2024
Close Date:	Open Until Filled
Type of Appointment / Position:	Permanent / High Sensitive
Grade / Salary Range:	CL-27 (\$66,197 - \$107,614) CL-28 (\$79,339 - \$128,992) CL-29 (\$94,359 - \$153,366) CL level will be determined based on experience.
Duty Location:	Washington, D.C. or Anywhere in the U.S. (remote with occasional travel to Washington, D.C.)
Who May Apply:	U.S. Citizens (or persons eligible to work in the United States)

Position Overview and Representative Duties:

The Programmer/Analyst is a member of the court's IT/Systems Office located in the National Courts Building, 717 Madison Place, NW, Washington, D.C. The incumbent is responsible for the design, development, and support of web based applications, and takes a lead role involving software development with multiple programming languages as needed at the U.S. Court of Federal Claims (USCFC) and the U.S. Court of Federal Claims Office of Special Masters (USCFC-OSM). Much of this work involves the courts case management database and application, webserver, and general scripting in Linux and Windows. The candidate will also maintain and support the Court's internal and external websites. This is a professional and highly visible position that will provide support to approximately 150 end users in two locations within the DC metro area. The incumbent will also collaborate with other on-site IT staff, as well as development staff at other courts and other Federal Judiciary organizations. This position will report to the Director of the IT/Systems Office.

No relocation expenses will be paid.

General Experience:

The candidate must have application development experience and a performance history that demonstrates outstanding application development and troubleshooting skills. The candidate will be responsible for designing, developing, and adapting software in support of the Court's CM/ECF system. The candidate will also be responsible for the design, development, and maintenance of local court modifications to the CM/ECF system. The ideal candidate will have appropriate tact to interact directly with the court's judges and special masters, their chambers personnel, and court staff in order to gather requirements, troubleshoot software errors, and provide support for their technical needs. The candidate should also have an innate sense of follow-through, team spirit, and professional responsibility for the quality of one's work.

- Directs and provides systems and software development services using multiple programming languages.
- Recommends strategies to judges, court management, and the user community to determine requirements for systems which support the mission of the court. Recommends and directs the development of software and hardware solutions to enhance both existing and new systems.
- Maintains contact with other automation court personnel at different locations and levels for the purpose of remaining knowledgeable of developments, techniques, and user programs.

- Provides technical expertise for hardware and software for SQL Server, MySQL, Informix, Drupal, Apache Web server, and Linux shell scripting.
- Designs, modifies, and implements short and long-range automation improvement plans for the court, ensuring that changes can be implemented with minimal disruption to the work of the court.
- Manages execution of automation plans for major automated systems and establish training in system use and capabilities. Performs testing, establish procedures, and devise security systems for hardware, software, and data.
- Research current and future technologies and trends and analyze alternatives, including commercial off-the-shelf software. Develops prototype applications and coordinates with judges, senior managers, and staff to ensure that development efforts are meeting the needs of the court.
- Develops, implements, and manages large and small scale projects from inception to delivery, including developing complex project plans, thorough design plans, and detailed time lines. Ensure adequate resources are available, coordinate and lead project meetings, and ensure projects are delivered on time and within the confines of the project budget.
- Performs cost benefit analysis on all development projects.
- Provides guidance to other programmers and server administrators in day-to-day responsibilities and with non-routine questions.
- Assists with the design, development and maintenance of court websites utilizing content management systems, databases, and traditional web programming languages.
- Consults with and provides advice and guidance to judges, senior managers, and staff of the courts throughout the district and the circuit on current and future technologies and the automation of manual court processes. Provides advice and guidance on technology purchases.
- Represents the court in judiciary-wide initiatives, meetings, conferences, etc.
- Develops long term plans for the automation of manual processes, implementing state of the art technologies.
- Monitors, reviews, and analyzes internal controls to ensure development projects meet or exceed established controls and separation of duties.
- Other duties as assigned.

Experience working with relational database systems is required. Informix, MS SQL, and MySQL database experience is strongly preferred, as is direct experience with the Federal Judiciary's CM/ECF system and the Drupal content management system. Experience with Perl is a plus.

The successful candidate must be a self-starter as well as detail oriented. Candidate must also be highly organized and tactful, possess good judgment, poise and initiative, and maintain a professional appearance and demeanor at all times. Candidate must have strong prioritizing and problem-solving skills, solid communication skills (written & oral) and be able to communicate effectively with persons within the court as well as with persons outside the court. A demonstrated ability to work harmoniously with others in a team environment and to exhibit a professional manner at all times is essential.

Required Qualifications:

To qualify at the CL 27 level: Two years of specialized experience, including at least one year equivalent to work at CL-25.

To qualify at the CL 28 level: Two years of specialized experience equivalent to work at CL-27.

To qualify at the CL 29 level: Two years of specialized experience equivalent to work at CL-28.

Preferred Qualifications:

The court requires the candidate to have a Bachelor's degree in Computer Science or a related field. Five (5) years of specialized experience which demonstrates working knowledge, skills, and abilities to successfully perform the duties of the Programmer/Analyst may be substituted for the degree requirement.

Benefits:

11 holidays • 13-26 days annual leave (increases with service) • 13 days sick leave • Federal Employees Retirement System • Thrift Savings Plan • Commuter Benefit Program/Metro Transit Subsidy Program • Flexible Spending Accounts • Insurance available for health, dental, vision, life, and long-term care.

How to Apply:

Ensure that your application package contains the following required documents:

- **Cover Letter** (include the Announcement Number and the position title and address your qualifications relating to the duties and responsibilities of this position);
- **Resume**;
- **Form AO78 Federal Judiciary Application Form** which can be found at: www.uscourts.gov/uscourts/FormsAndFees/Forms/AO078.pdf;
- **Three (3) business/professional references** with name, affiliation, and contact information;
- **Salary History** for prior three (3) years;
- If a current Federal Civilian Employee, your **latest Personnel Evaluation** and your **latest SF-50**; and,
- If a current or recently discharged or retired military member, your **latest Officer Evaluation Report (OER), Enlisted Evaluation Report (EER) or equivalent, and a copy of your DD Form 214.**
- All documents must be in PDF format and are to be e-mailed. Zip files and faxes will not be accepted.

Please combine all the documents into a single Adobe PDF format file and send to:

uscfcjobs@ao.uscourts.gov. Please include the Title and Job Announcement Number in the subject line.

What to Expect Next

- The court will conduct an evaluation of each applicant's qualifications and materials after receipt of a complete application package.
- Applicants selected for an interview will be contacted. Interviews may commence immediately.
- The court reserves the right to modify the conditions of this job announcement, to withdraw the job announcement, and/or to commence interviews immediately, any of which actions may occur without prior written or other notice.
- This is an "Excepted Appointment" and an "At Will" position. Federal Government Civil Service classifications or regulations do not apply.
- All appointments are subject to a full background check including an FBI Fingerprint Background Check, as well as periodic reinvestigation.
- If offered employment, such employment shall be provisional pending our receipt of the results of a mandatory Fingerprint and Background Investigation. Until the background investigation is satisfactorily completed, we may only hire you provisionally. The provisional nature of your hiring, however, will not affect your start date, salary, or other benefits.
- No phone calls please. Only those candidates selected for interview will be contacted.
- The United States Court of Federal Claims is an Equal Opportunity Employer.